

TAY ROAD BRIDGE JOINT BOARD

Code of Corporate Governance

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LOCAL CODE OF CORPORATE GOVERNANCE

Approved June 2024

TAY ROAD BRIDGE JOINT BOARD

LOCAL CODE OF CORPORATE GOVERNANCE (2023/2024)

FOREWORD

Tay Road Bridge Joint Board strives to meet the highest standards of corporate governance to help ensure that it meets its objectives. The Joint Board is determined to ensure that it delivers the best possible service to bridge users. It has developed a modern and effective service that responds quickly and flexibly, delivering high quality services.

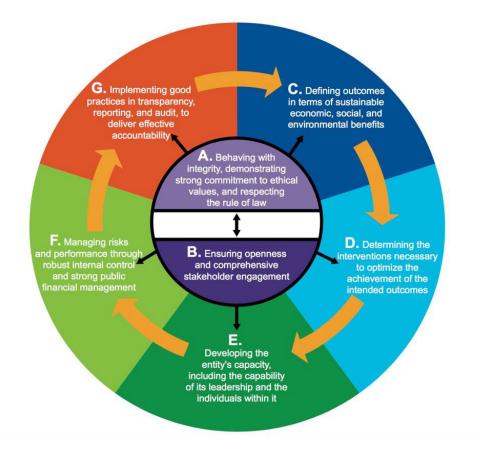
The Joint Board is committed to effective decision-making that is transparent and open to genuine scrutiny. It therefore provides on its website (<u>www.tayroadbridge.co.uk</u>) details of its plans, procedures and performance.

DEFINITION

Corporate governance is the system by which Tay Road Bridge Joint Board directs and controls its functions and relates to its users. An Annual Governance Statement is included in the Joint Board's Annual Report and Accounts each year.

THE CODE

The Local Code of Corporate Governance for the Joint Board consists of seven main principles of good governance derived from CIPFA's Delivering Good Governance in Local Government: Framework (2016):-



A. <u>BEHAVING WITH INTEGRITY, DEMONSTRATING STRONG COMMITMENT TO ETHICAL</u> VALUES AND RESPECTING THE RULE OF LAW

The Joint Board has a range of systems and procedures in place to ensure that members and employees of the authority are not influenced by prejudice or conflicts of interest in dealing with its stakeholders. Registers of Members' Interests are held by their constituent councils and are continuously updated and are available for inspection by members of the public.

The Joint Board has a <u>Members Code of Conduct</u> and an Officers Code of Conduct in addition to the <u>Standing Orders of the Board</u>, <u>Financial Regulations</u>, <u>Tender Procedures</u>, and <u>Delegation of Powers</u> as well as <u>Counter Fraud and Corruption Policy</u> and Disciplinary Procedures. The Joint Board has a <u>Whistle-blowing Policy</u> in place to provide for the direct reporting of problems to senior managers without fear of recrimination and a <u>Complaints Procedure</u> to allow bridge users to bring issues to the attention of senior management.

The National Code of Conduct, the Disciplinary Procedures and the Local Code on Corporate Governance are also applicable in general terms to any external organisations to which elected members and/or officers are appointed.

The Joint Board is committed to equal opportunities including both the elimination of discrimination and the use of positive action measures to ensure that employment opportunities, service provision and access to civic life are bias free and made equally and easily available to people from target groups.

B. ENSURING OPENNESS AND COMPREHENSIVE STAKEHOLDER ENGAGEMENT

The Joint Board has implemented a <u>Strategic Plan 2019-2024</u> that shows a clear link between the Board's strategic objectives, performance measures, and financial resources.

The Joint Board ensures that Board Minutes, Board Documents, Annual Accounts, etc. are published and freely available on its website (<u>www.tayroadbridge.co.uk</u>). Information relating to Operational Restrictions and Closures as well as results of Tenders for Contracts on the bridge are reported to the Joint Board and published on the website. The Joint Board also has a <u>Freedom of Information Policy</u>. The Joint Board's Standing Orders include Tender Procedures to ensure that the decisions of Senior Officers are guided by the requirements of the latest Public Contracts (Scotland) Regulations.

The Joint Board has a Communications Strategy in place to ensure that it effectively engages with stakeholders.

As with Local Authority Meetings, all meetings of the Joint Board are open to the public and full minutes of the meetings are recorded.

C. <u>DEFINING OUTCOMES IN TERMS OF SUSTAINABLE ECONOMIC, SOCIAL AND</u> <u>ENVIRONMENTAL BENEFITS</u>

The Joint Board's structure, functions and powers are prescribed in the <u>Tay Road Bridge Order</u> <u>Confirmation Act 1991</u>.

The Joint Board's Communications Strategy includes details regarding press releases to ensure that changes impacting service users are communicated effectively.

The Joint Board's <u>Strategic Plan 2019-2024</u> shows a clear link between the Board's strategic objectives and its performance measures. Regular reporting to the Joint Board also ensures that the defined outcomes are delivered on a sustainable basis within the resources available. Medium-term Budgets are updated and reported annually and there is a Business Continuity Plan and a Risk Management Strategic Plan and Strategic Risk Register in place.

D. <u>DETERMINING THE INTERVENTIONS NECESSARY TO OPTIMISE THE ACHIEVEMENT OF THE</u> INTENDED OUTCOMES

The Joint Board's Budget compared to actual expenditure is closely scrutinised and overspends and underspends are reported to the Joint Board on a regular basis in order that members are kept fully and timeously aware of any significant departures from the budgeted position.

In the course of the year, any departures from the budgeted position can be mitigated by the movement of resources from one budget heading to another in order to smooth out overall annual spend. Variances between budget spend and actual spend are subject to discussion between senior officers on a regular basis for further analysis.

The Joint Board has a Service Level Agreement in place for various services from Dundee City Council to ensure that the Joint Board is protected against changes to legislation with regard to general Legal requirements, and also covering issues in Procurement, Human Resources, Financial, Insurance and Risk Management, Engineering, IT, Communications, etc.

Regular Risk Management / Contract Meetings are held during Work Contracts on the bridge to ensure that contracts are progressing as scheduled and that arrangements are flexible so that the intended outcomes are achievable and can be adapted to changing circumstances.

The Annual Governance Statement process ensures that the capacity exists to generate the information required to review service quality and governance issues on a regular basis.

E. <u>DEVELOP THE ENTITY'S CAPACITY, INCLUDING THE CAPABILITY OF ITS LEADERSHIP AND</u> <u>THE INDIVIDUALS WITHIN IT</u>

Regular meetings are held between the Bridge Manager and the Engineer to the Joint Board to monitor and manage resources to ensure compliance with the Joint Board's <u>Asset Management Plan</u> and national and published structural inspection requirements.

New employees are required to complete an induction programme designed to provide background information on Tay Road Bridge Joint Board's activities and operational requirements as well as keeping the individual up-to-date with current issues of interest with which the Joint Board is involved.

The Joint Board provides induction training for new members designed to provide background information on the Joint Board's core activities as well as their scrutiny and governance responsibilities.

Job descriptions and person specifications are available for all posts advertised. The employee appraisal process links to employee objectives and to job competence and health and safety requirements to ensure that training needs are planned and met.

The Annual Governance Statement Continuous Improvement Agenda ensures that the Joint Board's capacity for personal, organisational and system wide development exists and allows for shared learning from external agencies such as Internal and External Audit with regards governance weaknesses.

F. <u>MANAGING RISKS AND PERFORMANCE THROUGH ROBUST INTERNAL CONTROL AND</u> <u>STRONG PUBLIC FINANCIAL MANAGEMENT</u>

The Joint Board has a developed Risk Management Strategic Plan and Strategic Risk Register. This states that "Tay Road Bridge Joint Board is committed to the management of risk in order to:-

- Minimise loss, damage or injury to Joint Board employees or members of the public
- Protect Joint Board assets and property

- Preserve and enhance the management and operation of Tay Road Bridge
- Maintain effective stewardship of public funds
- Promote a favourable corporate image"

The main priorities within this policy are the identification, evaluation and control of risks which threaten the Joint Board's ability to deliver services. The Joint Board has a high-level Business Continuity Plan which sets out the arrangements by which the Joint Board aims to continue to deliver its critical services in the event of an emergency event. Critical services are identified through a process of identification and analysis contained within risk registers. Both the Risk Management Framework and the Business Continuity Strategy continue to be developed. The actions detailed in the Business Continuity Plan were implemented during the Covid19 crisis and it will continue to be updated to reflect changing circumstances.

Professional consultants are appointed to advise the Joint Board on projects / maintenance requirements in order to gain independent specialist advice.

Resources aimed at improving internal control within the Joint Board are allocated according to priorities determined by the Internal Audit Annual Audit Plan, reflecting the changing risks and priorities of the Joint Board. The Joint Board also responds to findings and reviews of Audit Scotland, other statutory inspectors and its own Internal Audit Section.

The Joint Board's accounts include an annual corporate governance statement.

G. IMPLEMENTING GOOD PRACTICES IN TRANSPARENCY, REPORTING AND AUDIT TO DELIVER EFFECTIVE ACCOUNTABILITY

The Joint Board is committed to the transparency and scrutiny of its services and processes including decision-making. To that end Joint Board meeting minutes and Board documents are published on the Joint Board's website.

The roles and responsibilities of Members and Officers are clearly defined in the Standing Orders of the Joint Board, the Scheme of Delegation of Powers to Officers, the Scheme of Tender Procedures and the Scheme of Financial Regulations.

The Joint Board has a Recruitment and Selection policy with the aim of ensuring that all officers involved are appropriately trained for their roles.

The Joint Board's Annual Governance Statement ensures that robust arrangements for assessing the extent to which the principles contained in CIPFA's Delivering Good Governance: Framework (2016) have been applied and the results are published, including an action plan for improvement.

The Bridge Manager, Treasurer, Clerk, and Engineer to the Joint Board are responsible for ensuring that agreed procedures are followed and that all applicable statutes, regulations and statements of good practice are complied with.

The Treasurer is responsible for ensuring appropriate advice is given to the Joint Board on all financial matters, keeping proper financial records and accounts and maintaining an effective system of internal financial control under the terms of the Financial Regulations.

TAY ROAD BRIDGE JOINT BOARD

IMPROVEMENT AGENDA FOR 2023/2024 WITH PROGRESS UPDATES

		ORIGINAL IMPROVEMEN	IT AGENDA				PROGRESS UPDATE
	Improvement	Source	Source Date	Responsible Officer	Target Completion Date	Actual Completion Date	Comments (e.g. Estimated Completion Date, Reasons for delays, etc.)
1	Review all Board Human Resource (HR) policies to provide comfort that the Board's policies are aligned with Dundee City Council (DCC) and up-to-date with legislation.	eview all Board Iman Resource (HR) licies to provide mfort that the Board's licies are aligned with indee City Council CC) and up-to-date			31/12/2023		All TRBJB Employee / HR policies have been updated and now align with DCC. TRBJB will be appointing a new Operations Manager in Summer 2024 and this person will have experience of HR procedures along with staff and union consultation experience. Once this position is filled, the Bridge Manager will instruct formal consultation with staff and Trade Unions regarding the new policies before they are introduced. Some progress but carry forward. *
2	Revise Fraud Guidelines.	Local Code of Corporate Governance 2022/2023 (Principle A: Integrity and Ethics) and Annual Governance Statement self-assessment checklist, section 3: Fraud Prevention and Detection.	New for 2023/2024.	Treasurer	31/03/2024	04/03/2024	New <u>Counter Fraud and Corruption Policy</u> was approved at March 2024 Board meeting and circulated to staff.
3	Induction training for new board members.	Local Code of Corporate Governance 2022/2023 (Principle A: Integrity and Ethics).	New for 2023/2024.	Bridge Manager / Treasurer	31/03/2024		Not completed due to resource constraints. *
4	Equality and Diversity and Human Rights training to be rolled-out to all staff.	Local Code of Corporate Governance 2022/2023 (Principle A: Integrity and Ethics).	New for 2023/2024.	Bridge Manager	31/03/2024		Some staff have completed E-learning and the remainder will complete during 2024. *
5	Data Protection training to be rolled-out to all staff.	Local Code of Corporate Governance 2022/2023 (Principle A: Integrity	New for 2023/2024.	Bridge Manager	31/03/2024		Some staff have completed E-learning and the remainder will complete during

		and Ethics and Principle F: Managing Risks and Performance).				2	2024. *
6	Improve communication of Risk Assessments Method Statements (RAMS) to staff.	Annual Governance Statement self- assessment checklist, section 2: Internal Control Environment.	New for 2023/2024.	Bridge Manager	31/03/2024	e c t	In progress. The plan is to create video of day-to-day RAMS so that they are more easily understood by all. Also planning to create "RAMS" champions to further develop safety culture. Bridge Manager to cover Health and Safety issues that might arise at regular staff face-to-face presentations. *
7	Meetings with service providers to assess the quality of services provided under Service Level Agreements (SLAs).	Local Code of Corporate Governance 2022/2023 (Principle E: Developing the Entity's Capacity) and Annual Governance Statement self- assessment checklist, section 7: Partnerships.	New for 2023/2024.	Bridge Manager	31/03/2024	r	No progress due to resource constraints. *

TAY ROAD BRIDGE JOINT BOARD

IMPROVEMENT AGENDA FOR 2024/2025

	Improvement	Source	Source Date	Responsible Officer	Target Completion Date
1	Review all Board Human Resource policies to provide comfort that the Board's policies are aligned with Dundee City Council (DCC) and up-to- date with legislation.	Annual Governance Statement self- assessment checklist, section 2: Internal Control Environment.	Carried forward from 2022/2023. In progress.	Bridge Manager	31/12/2024
2	Induction training for new board members.	Local Code of Corporate Governance 2022/2023 (Principle A: Integrity and Ethics).	Carried forward from 2023/2024.	Bridge Manager / Treasurer	31/03/2025
3	Equality and Diversity and Human Rights training to be rolled-out to all staff.	Local Code of Corporate Governance 2022/2023 (Principle A: Integrity and Ethics).	Carried forward from 2023/2024. In progress.	Bridge Manager	31/03/2025
4	Data Protection training to be rolled-out to all staff.	Local Code of Corporate Governance 2022/2023 (Principle A: Integrity and Ethics and Principle F: Managing Risks and Performance).	Carried forward from 2023/2024. In progress.	Bridge Manager	31/03/2025
5	Improve communication of Risk Assessments Method Statements (RAMS) to staff.	Annual Governance Statement self- assessment checklist, section 2: Internal Control Environment.	Carried forward from 2023/2024. In progress.	Bridge Manager	31/03/2025
6	Meetings with service providers to assess the quality of services provided under Service Level Agreements (SLAs).	Local Code of Corporate Governance 2022/2023 (Principle E: Developing the Entity's Capacity) and Annual Governance Statement self-assessment checklist, section 7: Partnerships.	Carried forward from 2023/2024.	Bridge Manager	31/03/2025
7	New Strategic Plan required for 2025 to 2030.	Local Code of Corporate Governance 2023/2024 (Principles A to G).	New for 2024/2025.	Bridge Manager	31/03/2025



Local Code of Corporate Governance 2023/2024 - Self Assessment Checklist

As part of the assurance gathering process surrounding the preparation of the Annual Governance Statement (AGS), this self-assessment checklist has been designed to obtain assurances directly from the Bridge Manager regarding how effective the internal control, and wider corporate governance, environment is within the Board.

The scoring system to be used when completing this checklist is detailed in the table below:

EVALUATION	DEFINITION
4	Fully Compliant
3	Mostly Compliant (Minor areas for improvement)
2	Partially Compliant (More significant areas for improvement)
1	Not Compliant (Material areas for improvement)
N/A	Not applicable

Whilst the approach to completion of the checklist ultimately rests with the Bridge Manager it is important that the Joint Board's submission provides a comprehensive assessment of the current position and is supported by appropriate evidence. This exercise may result in the identification of areas for improvement. These should be detailed, where appropriate, in the checklist and taken forward within the continuous improvement framework.

The self-assessment should be certified by the Bridge Manager.

Organisation	Tay Road Bridge Joint Board	Date						
Name and Designation	Alan Hutchison Bridge Manager	son Bridge Manager						
As a result of completion of this exercise I confirm that I am satisfied with the overall governance arrangements within Tay Road Bridge Joint Board and that there is a satisfactory evidence base to support this opinion. In addition, I confirm X								
	riate steps during the 2024/2025 financial year to further (as identified for improvement.	enhance the	Board's governance	No				
If no, please provide det	ails							

Tay Road Bridge Joint Board: SELF ASSESSMENT FOR LOCAL CODE OF CORPORATE GOVERNANCE Acting in the public interest requires a commitment to and effective arrangements for:

PRI	NCIPLE A	Behaving with integri	ity, de	monstrating strong commitme	nt to ethical values, and respecting the rule of law	
		stewardship. This inclu have an overarching r essential that, as a w	udes a respon hole, t	ccountability for outputs, both possibility to serve the public inter	or how much they spend, but also for how they use the resources under the ositive and negative, and for the outcomes they have achieved. In addition, the est in adhering to the requirements of legislation and government policies. It oriateness of all their actions and have mechanisms in place to encourage a law.	iey is
	Sub-	Principle		aviours and actions that onstrate good governance in tice.	Examples of systems, processes, documentation and other evidenceEvaluation LevelAreas Requiring Improvemen	nt
1	Behaving with	n integrity	1.1	Ensuring members and officers behave with integrity and lead a culture where acting in the public interest is visibly and consistently demonstrated thereby protecting the reputation of the organisation.	Grey):behindCodes of conductschedule. NeIndividual sign off with regard to compliance with codeQualityInduction for new members and staff on standard of behaviour expectedformat will reinstated appointment of Deputy Manag and releva staff trainingMembers Code of Conduct Councillors Code of Conductand releva staff training the ne procedure.Counter Fraud and Corruption PolicyAnti-Bribery PolicyAnnual Governance Statement Local Code of Corporate GovernanceExpectation will have take	be on f a ger ant in ew is lity en by
			1.2	Ensuring members take the lead in establishing specific standard operating principles or values for the organisation	Communicating shared values with members, staff, the community and partners	

TRB 10-2024 – Local Code of Corporate Governance-20240610

	and its staff and that they are communicated and understood. These should build on the Seven Principles of Public Life (the Nolan Principles).	• • • •	Members Code of Conduct <u>Councillors Code</u> of <u>Conduct</u> <u>Counter Fraud and Corruption Policy</u> <u>Anti-Bribery Policy</u> <u>Annual Governance Statement</u> <u>Local Code of Corporate Governance</u> <u>Whistle blowing Policy</u> <u>Strategic Plan 2019-2024</u> Compliance with CIPFA's Financial Management Code.		
1.3	Leading by example and using these standard operating principles or values as a framework for decision making and other actions.	•	Decision making practices Declarations of interests made at meetings Conduct at meetings Shared values guide decision making Develop and maintain an effective standards committee Members Code of Conduct <u>Councillors Code</u> <u>of Conduct</u> <u>Counter Fraud and Corruption Policy</u> <u>Anti-Bribery Policy</u> <u>Whistle blowing Policy</u> <u>Annual Governance Statement</u> <u>Local Code of Corporate Governance</u> <u>Employee Appraisals.</u> <u>Standing Orders Scheme of Delegation</u> <u>Tender Procedures Financial Regulations</u> <u>Strategic Plan 2019-2024</u> Compliance with CIPFA's Financial Management Code.	4	New Strategic Plan required for 2025.

PRINCIPLE A (continued)	Behaving with int	egrity, de	monstrating strong commitme	ent t	o ethical values, and respecting the rule of la	aw	
Sub-	Principle	dem	aviours and actions that onstrate good governance in tice.		documentation and other evidence demonstrating compliance	Evaluation Level (1 - 4)	Areas Requiring Improvement
		1.4	Demonstrating, communicating and embedding the standard operating principles or values through appropriate policies and processes which are reviewed on a regular basis to ensure that they are operating effectively.	•	Anti-fraud and corruption policies are working effectively Up-to-date register of interests (members and staff) Up-to-date register of gifts and hospitality Whistleblowing policies are in place and protect individuals raising concerns Whistleblowing policy has been made available to members of the public, employees, partners and contractors Complaints policy and examples of responding to complaints about behaviour Changes/improvements as a result of complaints received and acted upon Members' and officers' code of conduct refers to a requirement to declare interests Minutes show declarations of interest were sought and appropriate declarations made Members Code of Conduct <u>Councillors Code of Conduct</u> <u>Counter Fraud and Corruption Policy</u> <u>Anti-Bribery Policy</u> Whistle blowing Policy <u>Anti-Bribery Policy</u> <u>Minual Governance Statement</u> <u>Local Code of Corporate Governance</u> <u>Complaints Procedure</u> <u>Bridge Byelaws</u> Register of Interests for Members held by their Constituent Councils. Register of Interests for Senior Staff who have input into and responsibility for decision making and awarding contracts.	4	

2		2.4	Seeking to establish, monitor	•	Standing Orders Scheme of Delegation Tender Procedures Financial Regulations Declaration of Interest is a standing item on Board meeting agenda. Compliance with CIPFA's Financial Management Code.		
2	Demonstrating strong commitment to ethical values	2.1	and maintain the organisation's ethical standards and performance.		Scrutiny of ethical decision making Championing ethical compliance at governing body level <u>Mainstreaming the Equality Report 2021 - 2025</u> Scottish Living Wage Accreditation. Integrated Impact Assessments. Training Course on Skills to Mitigate Bias and Inclusive Recruitment included in training programme.	4	
		2.2	Underpinning personal behaviour with ethical values and ensuring they permeate all aspects of the organisation's culture and operation.	• • • • • •	 Provision of ethical awareness training Employee Appraisal process. Employee Code of Conduct. Standing Orders Scheme of Delegation Tender Procedures Financial Regulations Previous training undertaken by all staff in 2014 included e-learning course on Equality and Diversity. Equality and Human Rights Training delivered by DCC undertaken by all staff in 2019. Training Course on Skills to Mitigate Bias and Inclusive Recruitment included in training programme. Counter Fraud and Corruption Policy approved by Board in March 2024 and issued to all staff. Issue of Anti-Bribery Policy to all staff in March 2020. Issue of revised Whistle blowing Policy to all staff in November 2022. Compliance with CIPFA's Financial Management Code. Team Charter introduced to coincide with 	3	Employee Appraisals are behind schedule. New Quality Conversations format will be reinstated on appointment of a Deputy Manager and relevant staff training in the new procedure. Expectation is that all Quality Conversations will have taken place by 31/3/2025. Team Charter to be updated with staff in 2024/2025 following staff

organisation staffing changes and boost morale by providing clear expectations to	changes.
improve focus and support to help staff manage the change successfully.	Roll out Equality and Diversity and Human Rights Training
	Updates to all staff via e- learning.

PRINCIPLE A (continued) Behaving with inf	tegrity, demonstrating strong commitme	ent to ethical values, and respecting the rule of I	aw
Sub-Principle	Behaviours and actions that demonstrate good governance in practice.	documentation and other evidence demonstrating compliance	EvaluationAreasLevelRequiring(1 - 4)Improvement
	2.3 Developing and maintaining robust policies and procedures which place emphasis on agreed ethical values.	and ethical behaviourStaff appointments policy	staff training in the new procedure. Expectation is that all Quality Conversations will have taken place by 31/3/2025.

		2.4	Ensuring that external providers of services on behalf of the organisation are required to act with integrity and in compliance with high ethical standards expected by the organisation.	 Agreed values in partnership working: Statement of business ethics communicates commitment to ethical values to external suppliers Ethical values feature in contracts with external service providers Standing Orders Scheme of Delegation Tender Procedures Financial Regulations Scottish Living Wage Accreditation. Ethical values feature in OJEU Tenders issued by TRBJB. TRBJB use Dundee City Council Procurement Services as part of the Corporate Services Service Level Agreement to advise and assist with procurement and tenders.
3	Respecting the Rule of Law	3.1	Ensuring members and staff demonstrate a strong commitment to the rule of the law as well as adhering to relevant laws and regulations.	
		3.2	Creating the conditions to ensure that the statutory officers, other key post holders and members are able to fulfil their responsibilities in accordance with legislative and regulatory requirements.	 Job description/specifications Compliance with CIPFA's Statement on <u>The Role of the Chief Financial Officer</u> in Local Government (CIPFA, 2016) Terms of reference Committee support The Board's structure, functions and powers are prescribed in the Tay Road Bridge <u>TRB Confirmation Act 1991</u> Job descriptions. Compliance with CIPFA's statement on the Role of the Chief Financial Officer. Compliance with CIPFA's Financial Management Code.

3.3	Striving to optimise the use of		Record of legal advice provided by officers	4	
	the full powers available for				
	the benefit of citizens, communities and other	•	Service Level Agreement (SLA) with Dundee		
	stakeholders.		City Council for Legal Services.		

PRINCIPLE A (continued) Sub-	Behaving with integri	Beha	aviours and actions that onstrate good governance in	nt t	Examples of systems, processes, documentation and other evidence demonstrating compliance	aw Evaluation Level (1 - 4)	Areas Requiring Improvement
		3.4	Dealing with breaches of legal and regulatory provisions effectively.	•	Monitoring officer provisions Record of legal advice provided by officers Statutory provisions Service Level Agreement (SLA) with Dundee City Council for Legal Services. SAR Procedures, Data Breach Flow Chart, and Data Breach Procedures have been developed and are available on TRBJB website. A CCTV Privacy Statement and Policy, and a Privacy Statement for the TRBJB website has also been introduced, along with a Cookie Policy. <u>Guidance on Information, Records</u> <u>Management and Preservation of Archival Records</u>	3	Training on Data Protection to be rolled-out to all staff. Bridge Manager to carry out review with DCC Information Governance Manager in 2024. Last meeting was in 2023.
		3.5	Ensuring corruption and misuse of power are dealt with effectively.		Effective anti-fraud and corruption policies and procedures Local test of assurance (where appropriate) Members Code of Conduct <u>Councillors Code</u> <u>of Conduct</u> <u>Counter Fraud and Corruption Policy</u> <u>Anti-Bribery Policy</u> <u>Whistle blowing Policy</u> <u>Complaints Procedure</u>	4	

Behaving with integrity, demonstrating strong commitment to ethical values, and respecting the rule of law	n/a	a	1	2	3	4	TOTAL
Summary of Number of Evaluations					4	9	13
Have there been any significant / critical events relating to Principle 1 during the financial year? yes, please provide details.	lf						
Are there any examples of best practice (or exce best practice) in the Board? If yes, please provid details.		• 5	Scottish Living Wag	ge Accreditation.			

PRINC	CIPLE B	Ensuring openness a	and co	mprehensive stakeholder enga	agei	ment		
			onsultat	tion should be used to engage ef		ore should ensure openness in their activities. C tively with all groups of stakeholders, such as in		
	Sub-I	Principle	dem	aviours and actions that onstrate good governance in stice.		Examples of systems, processes, documentation and other evidence demonstrating compliance	Evaluation Level (1 - 4)	Areas Requiring Improvement
1 C	Openness		1.1	Ensuring an open culture through demonstrating, documenting and communicating the organisation's commitment to openness.	•	Annual report Freedom of Information Act publication scheme Online council tax information Authority's goals and values Authority website Annual Accounts 2022-2023 Audited Accounts Board Meeting Minutes and relevant documents Board Documents are published on the Board's website: www.tayroadbridge.co.uk Freedom of Information Policy Team Charter introduced to coincide with organisation staffing changes and boost morale by providing clear expectations to improve focus and support to help staff manage the change successfully.		Website needs a review with DCC Comms team to discuss how we might improve communication through our Communication Strategy document and then I will take forward suggestions with IT. Target is 2024/2025.
			1.2	Making decisions that are open about actions, plans, resource use, forecasts, outputs and outcomes. The presumption is for openness. If that is not the case, a justification for the reasoning for keeping a decision confidential should be provided.	•	Record of decision making and supporting materialsBoard Meeting Minutes and relevant documents Board Documents are published on the Board's website: www.tayroadbridge.co.uk Freedom of Information Policy Tender Procedures Compliance with CIPFA's Financial Management Code.	4	

1.3 Providing clear reasoning an evidence for decisions in bol public records an explanations to stakeholder and being explicit about th criteria, rationale an considerations used. In du course, ensuring that th impact and consequences of those decisions are clear.	 Report pro-formas Record of professional advice in reaching decisions Meeting reports show details of advice given Discussion between members and officers on the information needs of members to support decision making
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PRINCIPLE B (Continued)	Ensuring openness and	insuring openness and comprehensive stakeholder engagement					
Sub-F	Principle	Behaviours and actions that demonstrate good governance in practice.		Examples of systems, processes, documentation and other evidence demonstrating compliance	Evaluation Level (1 - 4)	Areas Requiring Improvement	
		1.4 Using formal and informal consultation and engagement to determine the most appropriate and effective interventions/ courses of action.	•	Community strategy Use of consultation feedback Citizen survey Bridge closures/ cycle statistics reported in Annual Accounts. Operational Restrictions and Closures	4		

				•	reported to the Board on a quarterly basis and published on the website <u>Board Meeting</u> <u>Minutes</u> Website <u>www.tayroadbridge.co.uk</u> Social Media communications <u>TRB X</u> (formerly Twitter) TRBJB Bridge Manager is part of a Tolls Tunnels and Bridges best practice information sharing working group alongside all the major bridges across the UK. This group meets once a quarter. TRBJB Bridge Manager is part of a suicide prevention working group to share best practice. TRBJB Bridge manager attends or sends representatives to Road Authority and Utility Company meetings locally that is also a forum to share best practice and covers accidents/near misses within other organisations. Relevant matters are shared by TRBJB Bridge Manager with staff. Compliance with CIPFA's Financial Management Code.		
2	Engaging comprehensively with institutional stakeholders	2.1	Effectively engaging with institutional stakeholders to ensure that the purpose, objectives and intended outcomes for each stakeholder relationship are clear so that outcomes are achieved successfully and sustainably.	•	Communication strategy Service Level Agreement (SLA) with Dundee City Council for a Communications Strategy. <u>Strategic Plan 2019-2024</u> Compliance with CIPFA's Financial Management Code. Website <u>www.tayroadbridge.co.uk</u> <u>Communication Strategy</u>	4	New Strategic Plan required for 2025.
		2.2	Developing formal and informal partnerships to allow for resources to be used more efficiently and outcomes achieved more effectively.	•	Database of stakeholders with whom the authority should engage and for what purpose and a record of an assessment of the effectiveness of any changes TRBJB Bridge Manager is part of a Tolls Tunnels and Bridges best practice information sharing working group alongside all the major bridges across the UK. This	4	

		•	group meets once a quarter. Bridge Manager attends quarterly SCOTS Bridges Group meetings. Service Level Agreement (SLA) with the Roads Maintenance Partnership to provide TRBJB with additional resources to cover staff absences/ emergency support on bridge. This was agreed in the summer of 2020 in response to a business continuity review in terms of the impact of the Covid-19 pandemic. This SLA is being maintained on a three-year agreement for renewal in 2024 if agreed by both parties. SLA with DCC City Development to assist TRBJB in Statutory Roadworks Noticing on the Scottish Roadworks Register.		
2.3	Ensuring that partnerships are based on: • trust • a shared commitment to change • a culture that promotes and accepts challenge among partners and that the added value of partnership working is explicit.	•	Partnership framework Partnership protocols Service Level Agreements (SLAs) with Dundee City Council for services provision, and annual review meeting to assess success needs for both parties.	4	

	NCIPLE B Ensuring opennes		comprehensive stakeholder enga	age		Evoluction	
	Sub-Principle	dem	Behaviours and actions that demonstrate good governance in practice.		Examples of systems, processes, documentation and other evidence demonstrating compliance	Evaluation Level (1 - 4)	Areas Requiring Improvement
3	Engaging stakeholders effectively, including individual citizens and service users	3.1	Establishing a clear policy on the type of issues that the organisation will meaningfully consult with or involve individual citizens, service users and other stakeholders to ensure that service (or other) provision is contributing towards the achievement of intended outcomes.	• • •	Record of public consultations Partnership framework Communication Strategy Compliance with CIPFA's Financial Management Code. Website <u>www.tayroadbridge.co.uk</u>	4	
		3.2	Ensuring that communication methods are effective and that members and officers are clear about their roles with regard to community engagement.	•	Communications strategy <u>Communication Strategy</u> Website <u>www.tayroadbridge.co.uk</u> Social Media communications <u>TRB X</u> <u>(formerly Twitter)</u>	4	
		3.3	Encouraging, collecting and evaluating the views and experiences of communities, citizens, service users and organisations of different backgrounds including reference to future needs.	• • • •	Communications strategy Joint strategic needs assessment Communication Strategy Website www.tayroadbridge.co.uk Social Media communications <u>TRB X</u> (formerly Twitter) Feedback forms are provided to members of the public who break down on the bridge as a means to monitor performance and aid continuous improvement. Record of enquiries from the public and responses are kept and a five-day turnaround in responding is achieved. <u>Strategic Plan 2019-2024</u> A public questionnaire was issued on social media during 2020 with the aim of	4	New Strategic Plan required for 2025.

3.4	Implementing effective feedback mechanisms in order to demonstrate how their views have been taken into account.	-
3.5	Balancing feedback from more active stakeholder groups with other stakeholder groups to ensure inclusivity.	 Processes for dealing with competing demands within the community, for example a consultation Feedback information to TRBJB Board at quarterly meeting of elected community councillors. Open channel for ongoing communication with elected officials and community groups. Working with other stakeholder professionals in a Wellbeing Steering group.
3.6	Taking account of the interests of future generations of tax payers and service users.	 Reports 4 Joint strategic needs assessment 4 Engineer and Bridge Manager Reports to the Board detailing structural condition and inspection process as appropriate / Quarterly Closure statistics reported to the TRBJB. Compliance with CIPFA's Financial Management Code.

Ensuring openness and comprehensive stakeholder engagement	n/a	1	2	3	4	TOTAL
Summary of Number of Evaluations				1	12	13

Have there been any significant / critical events relating to Principle 2 during the financial year? If yes, please provide details.	
Are there any examples of best practice (or exceeding best practice) in the Board? If yes, please provide details.	

In addition to the overarching requirements for acting in the public interest in principles A and B, achieving good governance in local government also requires effective arrangements for:

PRI		Defining outcor	nes in terms	of sustainable economic, soc	ial,	and environmental benefits		
		should be sustai	nable. Decision and resourc	ons should further the authority's es. Input from all groups of stake	s pu eho	esponsibilities mean that it should define and pla irpose, contribute to intended benefits and outco lders, including citizens, service users, and insti s when determining priorities for the finite resour	omes, and ren tutional stake	nain within the holders, is vital to
	Sub-	Principle		aviours and actions that onstrate good governance in tice.		Examples of systems, processes, documentation and other evidence demonstrating compliance	Evaluation Level (1 - 4)	Areas Requiring Improvement
1	Defining Outo	comes	1.1	Having a clear vision which is an agreed formal statement of the organisation's purpose and intended outcomes containing appropriate performance indicators, which provides the basis for the organisation's overall strategy, planning and other decisions.	•	Vision used as a basis for corporate and service planning The Board's structure, functions and powers are prescribed in the Tay Road Bridge <u>TRB</u> <u>Confirmation Act 1991</u> Management Arrangements of Scottish Government. <u>Strategic Plan 2019-2024</u> Compliance with CIPFA's Financial Management Code.	4	New Strategic Plan required for 2025.
			1.2	Specifying the intended impact on, or changes for, stakeholders including citizens and service users. It could be immediately or over the course of a year or longer.	•	Community engagement and involvement Corporate and service plans Community strategy Sharing long-term capital plan with Scottish Government through liaison with Transport Scotland Officials. <u>Communication Strategy</u> will include press releases for changes impacting service users. <u>Strategic Plan 2019-2024</u> Integrated Impact Assessments. Compliance with CIPFA's Financial Management Code.	4	New Strategic Plan required for 2025.

1.3	Delivering defined outcomes on a sustainable basis within the resources that will be available.		Regular reports on progress Reports to the quarterly TRBJB meetings.	4	
1.4	Identifying and managing risks to the achievement of outcomes.		Performance trends are established and reported upon Risk management protocols	4	
		•	Business Continuity Plan. <u>Risk Management Strategic Plan and</u> <u>Strategic Risk Register</u>		

	PRINCIPLE C (continued) Defining outcomes in terms of sustainable economic, social, and environmental benefits							
	Sub-Principle			aviours and actions that onstrate good governance in tice.		Examples of systems, processes, documentation and other evidence demonstrating compliance	Evaluation Level (1 - 4)	Areas Requiring Improvement
			1.5	Managing service users' expectations effectively with regard to determining priorities and making the best use of the resources available.	•	An agreed set of quality standard measures for each service element are included in service plans Processes for dealing with competing demands within the community Through Board member engagement with their constituents.		
2		economic, social nental benefits	2.1	Considering and balancing the combined economic, social and environmental impact of policies, plans and decisions when taking decisions about service provision.		Capital investment is structured to achieve appropriate life spans and adaptability for future use so that resources are spent on optimising social, economic and environmental wellbeing: Capital programme Capital investment strategy Sharing long-term capital plan with Scottish		
					•	Government through liaison with Transport Scotland Officials. Compliance with CIPFA's Financial Management Code.		

2.2	Taking a longer-term view with regard to decision making, taking account of risk and acting transparently where there are potential conflicts between the organisation's intended outcomes and short-term factors such as the political cycle or financial constraints.	•	Discussion between members and officers on the information needs of members to support decision making Record of decision making and supporting materials Three yearly Revenue and Capital Budgets are updated and reported to Board annually. Long-term Capital Plan is produced and discussed with Transport Scotland. Business Continuity Plan. Risk Management Strategic Plan and Strategic Risk Register Strategic Plan 2019-2024 Compliance with CIPFA's Financial Management Code.	4	New Strategic Plan required for 2025.
2.3	Determining the wider public interest associated with balancing conflicting interests between achieving the various economic, social and environmental benefits, through consultation where possible, in order to ensure appropriate trade-offs.	•	Record of decision making and supporting materials Protocols for consultation Liaison meetings with Scottish Government through Transport Scotland to agree spend profiles. Compliance with CIPFA's Financial Management Code.	4	
2.4	Ensuring fair access to services.	•	Protocols ensure fair access and statutory guidance is followed Lift and ramp allow access to bridge's central walkway.	4	

Defining outcomes in terms of sustainable economic, social, and environmental benefits	n/a	1	2	3	4	TOTAL
Summary of Number of Evaluations					9	9

Have there been any significant / critical events relating to Principle 3 during the financial year? If	
yes, please provide details.	

Are there any examples of best practice (or exceeding	
best practice) in the Board? If yes, please provide	
details.	

PRI	INCIPLE D	D Determining the interventions necessary to optimise the achievement of the intended outcomes									
	Local government achieves its intended outcomes by providing a mixture of legal, regulatory, and practical interventions. Determinin mix of these courses of action is a critically important strategic choice that local government has to make to ensure intended outcom achieved They need robust decision-making mechanisms to ensure that their defined outcomes can be achieved in a way that provide trade-off between the various types of resource inputs while still enabling effective and efficient operations. Decisions made need to reviewed continually to ensure that achievement of outcomes is optimised.										
	Sub	-Principle	dem	aviours and actions that onstrate good governance in tice.		Examples of systems, processes, documentation and other evidence demonstrating compliance	Evaluation Level (1 - 4)	Areas Requiring Improvement			
1	Determining	interventions	1.1	Ensuring decision makers receive objective and rigorous analysis of a variety of options indicating how intended outcomes would be achieved and including the risks associated with those options. Therefore ensuring best value is achieved however services are provided.		Discussion between members and officers on the information needs of members to support decision making Decision making protocols Option appraisals Agreement of information that will be provided and timescales Pre-Agenda meetings held to discuss reports and issues that will be reported to Board meeting. Tender Procedures outline the requirements of when to report to Board. Calendar of reporting deadlines provided by Committee Services at the beginning of each calendar year. Service Level Agreement (SLA) with Dundee City Council Procurement Team for procuring services and protect the board against changes to procurement legislation. Compliance with CIPFA's Financial Management Code.	4				
			1.2	Considering feedback from citizens and service users when making decisions about service improvements or where services are no longer required in order to prioritise competing demands within	•	<i>Financial strategy</i> Working with Fife Council and SUStrans to deliver Park and Choose facility at Fife side of the bridge with the aim of supporting the reduction of carbon emissions, to improve sustainability and comply with Road	4	TRBJB will support all stakeholders and lead authorities in the delivery of a			

limited resources available including people, skills, land and assets and bearing in mind future impacts.		Park and Choose Scheme in Fife if Fife Council progress the project.
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	NCIPLE D ntinued)	Determining the interv	entio	ns necessary to optimise the a	ach	ievement of the intended outcomes		
	Sub-P		dem prac			Examples of systems, processes, documentation and other evidence demonstrating compliance	Evaluation Level (1 - 4)	Areas Requiring Improvement
2	Planning inter	ventions	2.1	Establishing and implementing robust planning and control cycles that cover strategic and operational plans, priorities and targets.		Calendar of dates for developing and submitting plans and reports that are adhered to Calendar of reporting deadlines provided by Committee Services at the beginning of each calendar year.	4	
		-	2.2	Engaging with internal and external stakeholders in determining how services and other courses of action should be planned and delivered.	•	Communication strategy Communication Strategy	4	
			2.3	Considering and monitoring risks facing each partner when working collaboratively including shared risks.	•	Partnership framework Risk management protocolRegular risk management / contract meetings are held during works contracts on the bridge.Compliance with CIPFA's Financial Management Code.	4	

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2.4	Ensuring arrangements are flexible and agile so that the mechanisms for delivering outputs can be adapted to changing circumstances.	0,	4	
2.5	Establishing appropriate key performance indicators (KPIs) as part of the planning process in order to identify how the performance of services and projects is to be measured.	for each service element and included in the service plan and are reported upon regularly	4	New Strategic Plan required for 2025.
2.6	Ensuring capacity exists to generate the information required to review service quality regularly.		4	New Strategic Plan required for 2025.

	NCIPLE D ntinued)	Determining the inter	ventio	ons necessary to optimise the a	ach	ievement of the intended outcomes		
	Sub-Principle		Behaviours and actions that demonstrate good governance in practice.			Examples of systems, processes, documentation and other evidence demonstrating compliance	Evaluation Level (1 - 4)	Areas Requiring Improvement
			2.7	Preparing budgets in accordance with organisational objectives, strategies and the medium- term financial plan.	•	Evidence that budgets, plans and objectives are aligned Three yearly Revenue and Capital Budgets are updated and reported to Board annually. Long-term Capital Plan is produced and discussed with Scottish Government through Transport Scotland. <u>Strategic Plan 2019-2024</u> Compliance with CIPFA's Financial Management Code.	4	New Strategic Plan required for 2025.
			2.8	Informing medium and long- term resource planning by drawing up realistic estimates of revenue and capital expenditure aimed at developing a sustainable funding strategy.	•	Budget guidance and protocols Medium-term financial plan Corporate plans Three yearly Revenue and Capital Budgets are updated and reported to Board annually. Long-term Capital Plan is produced and discussed with Transport Scotland. <u>Strategic Plan 2019-2024</u> Compliance with CIPFA's Financial Management Code.	4	New Strategic Plan required for 2025.
3	Optimising intended outco	achievement of omes	3.1	Ensuring the medium-term financial strategy integrates and balances service priorities, affordability and other resource constraints.	•	Feedback surveys and exit/ decommissioning strategies Changes as a result Three yearly Revenue and Capital Budgets are updated and reported to Board annually. Compliance with CIPFA's Financial Management Code.	4	
			3.2	Ensuring the budgeting process is all-inclusive, taking	•	Budgeting guidance and protocols	4	

into account the full cost of operations over the medium and longer term.	
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PRINCIPLE D (continued)	Determining the	interventio	ons necessary to optimise the a	achi	ievement of the intended outcomes		
Sub-Principle		dem	Behaviours and actions that demonstrate good governance in practice.		Examples of systems, processes, documentation and other evidence demonstrating compliance	Evaluation Level (1 - 4)	Areas Requiring Improvement
		3.3	Ensuring the medium-term financial strategy sets the context for ongoing decisions on significant delivery issues or responses to changes in the external environment that may arise during the budgetary period in order for outcomes to be achieved while optimising resource usage.	•	 Financial strategy Three yearly Revenue and Capital Budgets are updated and reported to Board annually. Long-term Capital Plan is produced and discussed with Transport Scotland. Senior management receive regular financial reports to enable financial management. Regular meetings are held to support the Revenue and Capital Monitoring and reporting process. Regular Revenue and Capital Monitoring Reports are reported to the Board and published on the website Board Meeting Minutes Bridge manager discusses finances at quarterly management meetings with his key staff. Compliance with CIPFA's Financial Management Code. Regular management meetings held to improve control given number of capital and inspection surveys due from 2020. 	4	
		3.4	Ensuring the achievement of 'social value' through service	•	Service plans demonstrate consideration of 'social value'	4	New Strategic Plan required

	planning and commissioning.	•	Achievement of 'social value' is monitored and reported upon	for 2025.
		•	Regular Engineer and Bridge Manager Reports presented at Board meetings detailing structural condition and inspection process as appropriate / Quarterly Closure statistics reported to the TRBJB. <u>Strategic Plan 2019-2024</u>	

Determining the interventions necessary to optimise the achievement of the intended outcomes	n/a	1	2	3	4	TOTAL
Summary of Number of Evaluations					14	14

Have there been any significant / critical events relating to Principle 4 during the financial year? If yes, please provide details.	
Are there any examples of best practice (or exceeding best practice) in the Board? If yes, please provide details.	

PRI	NCIPLE E	Developing the entity's capacity, including the capability of its leadership and the individuals within it						
	Local government needs appropriate structures and leadership, as well as people with the right skills, appropriate qualifications and mind-set, is operate efficiently and effectively and achieve their intended outcomes within the specified periods. A local government organisation multiple ensure that it has both the capacity to fulfil its own mandate and to make certain that there are policies in place to guarantee that i management has the operational capacity for the organisation as a whole. Because both individuals and the environment in which an authori operates will change over time, there will be a continuous need to develop its capacity as well as the skills and experience of the leadership individual staff members. Leadership in local government entities is strengthened by the participation of people with many different types of backgrounds, reflecting the structure and diversity of communities.							organisation must guarantee that its which an authority f the leadership of
	Sub-F	Principle	dem	aviours and actions that onstrate good governance in ctice.		Examples of systems, processes, documentation and other evidence demonstrating compliance	Evaluation Level (1 - 4)	Areas Requiring Improvement
1	Developing t capacity	he entity's	1.1	Reviewing operations, performance and use of assets on a regular basis to ensure their continuing effectiveness.		Regular reviews of activities, outputs and planned outcomes Quarterly review meetings between Bridge Manager and Engineer to the Board to monitor and manage resources to ensure compliance with TRBJB Asset Management Plan and national and published structural inspection requirements. Compliance with CIPFA's Financial Management Code. Organisation restructure implemented in July 2021 to improve operations, after review of staff structure and shift patterns, and to improve staff welfare and bridge user expectations. Organisational structure amended following discussion with staff and trade unions to provide working rota certainty and internal staff support improvements.	4	
			1.2	Improving resource use through appropriate application of techniques such as benchmarking and other options in order to determine how the authority's resources are allocated so		Utilisation of research and benchmarking exercises The Board's Financial Regulations require that all contracts entered into shall, where practicable, comply with the organisation's Tendering Procedures. These state 'the	4	

	that outcomes are achieved effectively and efficiently.	 underlying spirit of the procedures is to provide openness, accountability and Best Value in the Board's procurement of goods, services and works. Compliance with CIPFA's Financial Management Code. 		
1.3	Recognising the benefits of partnerships and collaborative working where added value can be achieved.	 Effective operation of partnerships which deliver agreed outcomes Service Level Agreements with Dundee City Council for services provision, and annual review meeting to assess success needs for both parties. 	3	Annual Service Reviews have recommenced but remain inconsistent.
1.4	Developing and maintaining an effective workforce plan to enhance the strategic allocation of resources.	 Workforce plan Organisational development plan A structural bridge inspection plan is in-place and monitored by the Deputy Bridge Manager. <u>Strategic Plan 2019-2024</u> A routine maintenance plan for the bridge and bridge property was delivered in 2021 and is being implemented and monitored by the Deputy Bridge Manager. An Annual Development plan is in place. 	4	New Strategic Plan required for 2025.

	NCIPLE E ntinued)	Developing the entity	's capacity, including the capability of its leadership and the individuals within it						
Sub-Principle			aviours and actions that onstrate good governance in tice.		Examples of systems, processes, documentation and other evidence demonstrating compliance	Evaluation Level (1 - 4)	Areas Requiring Improvement		
2		he capability of leadership and uals	2.1	Developing protocols to ensure that elected and appointed leaders negotiate with each other regarding their respective roles early on in the relationship and that a shared understanding of roles and objectives is maintained.	•	Job descriptions Chief executive and leader pairings have considered how best to establish and maintain effective communication Standing Orders Scheme of Delegation Compliance with CIPFA's Financial	4		

		Management Code.		
2.	2 Publishing a statement that specifies the types of decisions that are delegated and those reserved for the collective decision making of the governing body.	annually in the light of legal and organisational changes • Standing orders and financial regulations	4	
2.	B Ensuring the leader and the chief executive have clearly defined and distinctive leadership roles within a structure, whereby the chief executive leads the authority in implementing strategy and managing the delivery of services and other outputs set by members and each provides a check and a balance for each other's authority.	responsibilities and how they will be put into practice	N/A	

PRINCIPLE E (Continued)	Developing the	entity's cap	acity, including the capability	of i	ts leadership and the individuals within it		
Sub-I	Principle		aviours and actions that onstrate good governance in tice.		Examples of systems, processes, documentation and other evidence demonstrating compliance	Evaluation Level (1 - 4)	Areas Requiring Improvement
		2.4	Developing the capabilities of members and senior management to achieve effective shared leadership and to enable the organisation to respond successfully to changing legal and policy demands as well as economic, political and environmental changes and risks by:	•	Access to courses/information briefings on new legislation Continuous Professional Development for Bridge Manager and his staff. Induction training for new members. Equalities and Human Rights Training delivered to all staff 2019. Maintaining Service Level Agreement (SLA) with DCC Legal.		Roll-out Equality and Diversity and Human Rights training updates to all staff via e- learning.

		•	Compliance with CIPFA's Financial Management Code.		
2.4 a)	ensuring members and staff have access to appropriate induction tailored to their role and that ongoing training and development matching individual and organisational requirements is available and encouraged.	•	Induction programme Personal development plans for members and officers Staff Training Plan. Employee Appraisal process. Training Matrix that links to job competence and H&S requirements for all roles is monitored by Bridge Management and monies set aside in revenue budget every year to ensure this is an ongoing process. Review of staff training undertaken at management meetings. Induction training for new members. Equalities and Human Rights Training delivered to all staff 2019. Compliance with CIPFA's Financial Management Code.	3	Employee Appraisals are behind schedule. New Quality Conversations format will be reinstated on appointment of a Deputy Manager and relevant staff training in the new procedure. Expectation is that all Quality Conversations will have taken place by 31/3/2025. Roll-out Equality and Diversity and Human Rights training updates to all staff via e- learning.
2.4 b)	ensuring members and officers have the appropriate skills, knowledge, resources and support to fulfil their roles and responsibilities and ensuring that they are able to update their knowledge on a continuing basis.	•	 For example, for members this may include the ability to: scrutinise and challenge recognise when outside expert advice is required promote trust work in partnership lead the organisation act as a community leader Efficient systems and technology used for effective support Staff Training Plan. 	3	Roll-out Equality and Diversity and Human Rights training updates to all staff via e- learning.

 Employee Appraisal process. Induction training for new members. Equalities and Human Rights Training delivered to all staff 2019. Compliance with CIPFA's Financial Management Code.
 Team Charter introduced to coincide with organisation staffing changes and boost morale by providing clear expectations to improve focus and support to help staff manage the change successfully.

PRINCIPLE E (Continued)	Developing the entit	y's cap	pacity, including the capability	of i	ts leadership and the individuals within it		
Sub-F	Principle	dem prac	aviours and actions that constrate good governance in ctice.		Examples of systems, processes, documentation and other evidence demonstrating compliance	Evaluation Level (1 - 4)	Areas Requiring Improvement
		2.4 c)	ensuring personal, organisational and system- wide development through shared learning, including lessons learnt from both internal and external governance weaknesses.	•	Arrangements for succession planning <u>Annual Governance Statement</u> 's Continuous Improvement Agenda. <u>Local Code of Corporate Governance</u> Recommendations from Internal and External Audit reviews are acted upon. Compliance with CIPFA's Financial Management Code.	4	
		2.5	Ensuring that there are structures in place to encourage public participation.	•	Residents' panels Stakeholder forum terms of reference Strategic partnership frameworks	4	
				•	Members of the public can contact the bridge with any queries through <u>www.tayroadbridge.co.uk</u> or through elected members, whether represented on the board or otherwise. A public questionnaire was issued on social media during 2020 with the aim of gathering information to help improve the website.		
		2.6	Taking steps to consider the leadership's own	•	Reviewing individual member performance on a regular basis taking account of their	4	

effectiveness and ensuring leaders are open to constructive feedback from peer review and inspections. Holding staff to account	•	attendance and considering any training or development needs Peer reviews Appraisal process for Bridge Manager. Training and development plan	4	
through regular performance reviews which take account of training or development needs.	•	Staff development plans linked to appraisals Implementing appropriate human resource policies and ensuring that they are working effectively Employee Appraisal process. Staff Training Plan.	+	
Ensuring arrangements are in place to maintain the health and wellbeing of the workforce and support individuals in maintaining their own physical and mental wellbeing.	•	Human resource policies Service Level Agreement (SLA) with People Asset Management (PAM) Occupational Health Provider. Mindfulness and Stress Management Courses were introduced in 2018/2019 and continue as part of the regular staff training programme.	3	A review of all welfare support and help will take place in 2024 on appointment of new Deputy Manager. This is an ongoing commitment.

Developing the entity's capacity, including the capability of its leadership and the individuals within it	n/a	1	2	3	4	TOTAL
Summary of Number of Evaluations	1			5	9	15

Have there been any significant / critical events relating to Principle 5 during the financial year? If	
yes, please provide details.	

Are there any examples of best practice (or exceeding best practice) in the Board? If yes, please provide	
details.	

PRI		Managing risks and p	erforn	nance through robust internal	cor	ntrol and strong public financial managemen	ıt	
	 Local government needs to ensure that the organisations and governance structures that it oversees have implemented, and can sustain, an effective performance management system that facilitates effective and efficient delivery of planned services. Risk management and internal control are important and integral parts of a performance management system and crucial to the achievement of outcomes. Risk should be considered and addressed as part of all decision-making activities. A strong system of financial management is essential for the implementation of policies and the achievement of intended outcomes, as it will enforce financial discipline, strategic allocation of resources, efficient service delivery, and accountability. It is also essential that a culture and structure for scrutiny is in place as a key part of accountable decision making, policy making and review. positive working culture that accepts, promotes and encourages constructive challenge is critical to successful scrutiny and successful deliver importantly, this culture does not happen automatically, it requires repeated public commitment from those in authority. 						nt and internal sk should be omes, as it will ing and review. A	
	Sub-F	Principle	Beha	aviours and actions that onstrate good governance in		Examples of systems, processes, documentation and other evidence demonstrating compliance	Evaluation Level (1 - 4)	Areas Requiring Improvement
1	Managing Ris	ĸ	1.1	Recognising that risk management is an integral part of all activities and must be considered in all aspects of decision making. Implementing robust and integrated risk management arrangements and ensuring that they are working effectively.	•	Risk management protocol Risk Management Strategic Plan and Strategic Risk Register Compliance with CIPFA's Financial Management Code. Risk management code. Risk management strategy/ policy formally approved, adopted, reviewed and updated on a regular basis Risk Management Strategic Plan and Strategic Risk Register Compliance with CIPFA's Financial Management Code.	4	
			1.3	Ensuring that responsibilities for managing individual risks are clearly allocated.	•	Risk management protocol Risk Management Strategic Plan and Strategic Risk Register	4	
2	Managing Per	formance	2.1	Monitoring service delivery effectively including planning, specification, execution and independent post- implementation review.		Performance map showing all key activities have performance measures Benchmarking information Cost performance (using inputs and outputs) Calendar of dates for submitting, publishing	4	New Strategic Plan required for 2025.

	and distributing timely reports that are adhered to	
	 Contract spreadsheet has a column for the responsible officer to make comment on performance. On larger contracts meetings are held annually with service providers to discuss needs for both parties. <u>Strategic Plan 2019-2024</u> Compliance with CIPFA's Financial Management Code. 	

PRINCIPLE F (Continued)	Managing risks and pe	erforn	nance through robust internal	cor	ntrol and strong public financial managemen	t	
Sub-	Principle		aviours and actions that onstrate good governance in tice.		Examples of systems, processes, documentation and other evidence demonstrating compliance	Evaluation Level (1 - 4)	Areas Requiring Improvement
		2.2	Making decisions based on relevant, clear objective analysis and advice pointing out the implications and risks inherent in the organisation's financial, social and environmental position and outlook.		Discussion between members and officers on the information needs of members to support decision making Publication of agendas and minutes of meetings Agreement on the information that will be needed and timescales Board Meeting Minutes and relevant documents Board Documents are published on the Board's website: www.tayroadbridge.co.uk Calendar of reporting deadlines provided by Committee Services at the beginning of each calendar year. Appointing professional Consultants to advise on projects/ maintenance requirements to gain independent advice. Compliance with CIPFA's Financial Management Code.	4	

	 Ensuring an effective scrutiny or oversight function is in place which encourages constructive challenge and debate on policies and objectives before, during and after decisions are made thereby enhancing the organisation's performance and that of any organisation for which it is responsible. (OR, for a committee system) Encouraging effective and constructive challenge and debate on policies and objectives to support balanced and effective decision making. 	 been established and is clear Agenda and minutes of scrutiny meetings Evidence of improvements as a result of scrutiny Terms of reference Training for members Membership External Audit reports are reported to the Board and recommendations are acted upon. Internal Audit Standards. Internal Audit reviews are reported to the Board and recommendations are acted
2.	Providing members and senior management with regular reports on service delivery plans and on progress towards outcome achievement.	h and distributing timely reports that are adhered to for 2025.

	Sub-Principle	dem prac	aviours and actions that onstrate good governance in tice.		Examples of systems, processes, documentation and other evidence demonstrating compliance	Evaluation Level (1 - 4)	Areas Requiring Improvement
		2.5	Ensuring there is consistency between specification stages (such as budgets) and post- implementation reporting (e.g. financial statements).	•	Financial standards, guidance Financial regulations and standing orders Standing Orders Scheme of Delegation Tender Procedures Financial Regulations Revenue and Capital Budgets, Revenue and Capital Monitoring, and Annual Accounts have consistency in how they are presented. Major Capital projects are reported against budget within Engineer's reports. Compliance with CIPFA's Financial Management Code.	4	
3	Robust Internal Control	3.1	Aligning the risk management strategy and policies on internal control with achieving objectives.	•	Risk management strategy Audit plan Audit reports Risk Management Strategic Plan and Strategic Risk Register External Auditor's Annual Audit Plan reported to Board and any recommendations are acted upon. Internal Audit produce an Audit Needs Assessment and Strategic Plan at the start of their three yearly contract and update their Audit Plan annually. Internal Audit reviews are reported to the Board and recommendations are acted upon. Internal Audit Follow Up reports on progress against recommendations are reported to the Board. Compliance with CIPFA's Financial Management Code.	4	

3.2	Evaluating and monitoring risk management and internal control on a regular basis.	•	Risk management strategy/ policy has been formally approved and adopted and is reviewed and updated on a regular basis Risk Management Strategic Plan and <u>Strategic Risk Register</u> Bridge Manager meets annually with Risk Manager for Dundee City Council to review Risk Management Register. Compliance with CIPFA's Financial Management Code.	4	
3.3	Ensuring effective counter fraud and anti-corruption arrangements are in place.	•	Compliance with the Code of Practice on Managing the Risk of Fraud and Corruption (CIPFA, 2014)Counter Fraud and Corruption Policy Anti-Bribery Policy Whistle blowing Policy Compliance with CIPFA's Financial Management Code.	4	
3.4	Ensuring additional assurance on the overall adequacy and effectiveness of the framework of governance, risk management and control is provided by the internal auditor.	•	Annual governance statement Effective internal audit service is resourced and maintained Annual Governance Statement Local Code of Corporate Governance Internal Audit provision is outsourced, via a tender process, to a private sector audit firm. Compliance with CIPFA's Financial Management Code.	4	

	NCIPLE F ntinued) Managing risks and p	perform	nance through robust internal	соі	ntrol and strong public financial managemen	t	
	Sub-Principle	dem prac	aviours and actions that onstrate good governance in stice.		Examples of systems, processes, documentation and other evidence demonstrating compliance	Evaluation Level (1 - 4)	Areas Requiring Improvement
		3.5	 Ensuring an audit committee or equivalent group or function which is independent of the executive and accountable to the governing body: provides a further source of effective assurance regarding arrangements for managing risk and maintaining an effective control environment. that its recommendations are listened to and acted upon. 		Audit committee complies with best practice Terms of reference Membership Training TRBJB does not have a separate audit committee or equivalent group due to size and function of the organisation. The Board fulfils this role.	N/A	
4	Managing Data	4.1	Ensuring effective arrangements are in place for the safe collection, storage use and sharing of data including processes to safeguard personal data.	•	DatamanagementframeworkandproceduresDesignated data protection officerData protection policies and proceduresData Protection PolicyFreedom of Information PolicyData Protection and CCTV ProceduresService Level Agreement (SLA) with DundeeCity Council IT Services to include all up todate safeguards with respect to datasecurity.Individual work drives securedrequiring login and all personal data islocked for senior management access only.Guidance on Information, RecordsManagement and Preservation of ArchivalRecordsSubject Access Request (SAR) Procedures,Data Breach Flow Chart, and Data BreachProcedures have been developed and are	3	Training on Data Protection to be rolled-out to all staff. Bridge Manager to carry out review with DCC Information Governance Manager in 2024. Last meeting was in 2023.

		 available on TRBJB website. <u>A CCTV Policy and Privacy Statement</u> and a <u>Privacy Notice</u> for the TRBJB website has also been introduced, along with a <u>Cookies Policy</u> <u>A Privacy Statement for the Complaint Handling Procedure</u> is also in place. 		
4.2	Ensuring effective arrangements are in place and operating effectively when sharing data with other bodies.	Data sharing register	3	Training on Data Protection to be rolled-out to all staff.

	NCIPLE F ntinued)	Managing risks and p	erforr	nance through robust internal	соі	ntrol and strong public financial managemen	t	
	Sub-F	Principle	dem	aviours and actions that onstrate good governance in tice.		Examples of systems, processes, documentation and other evidence demonstrating compliance	Evaluation Level (1 - 4)	Areas Requiring Improvement
			4.3	Reviewing and auditing regularly the quality and accuracy of data used in decision making and performance monitoring.	•	 Data quality procedures and reports Data validation procedures Annual Accounts process subject to External Audit. A programme of Internal Audit reviews covering a wide range of systems and processes. Compliance with CIPFA's Financial Management Code. 	4	
5	Strong Public Management	Financial	5.1	Ensuring financial management supports both long-term achievement of outcomes and short-term	٠	Financial management supports the delivery of services and transformational change as well as securing good stewardship		

	financial and operational performance.	•	Senior management receive regular financial reports to enable financial management. Regular meetings are held to support the Revenue and Capital Monitoring and reporting process. Tender Procedure Waiver form implemented. This allows DCC procurement to approve / challenge decisions to waiver tender procedures to provide a third-party check and balance on TRBJB. Compliance with CIPFA's Financial Management Code.		
5.2	Ensuring well-developed financial management is integrated at all levels of planning and control, including management of financial risks and controls.	•	Budget monitoring reports Regular Revenue and Capital Monitoring Reports are reported to the Board and published on the website <u>Board Meeting</u> <u>Minutes</u> Compliance with CIPFA's Financial Management Code.	4	

Managing risks and performance through robust internal control and strong public financial management	n/a	1	2	3	4	TOTAL
Summary of Number of Evaluations	1			2	15	18
Have there been any significant / critical events relating to Principle 6 during the financial year? yes, please provide details.	lf					

Are there any examples of best practice (or exceeding best practice) in the Board? If yes, please provide	
details.	

PRINCIPLE G Implementing good practices in transparency, rep						audit to deliver effective accountability		
		concerned not only wi	ith rep	porting on actions completed, b	ut a	and delivering services are answerable for th also ensuring that stakeholders are able to un anner. Both external and internal audit contribut	nderstand and	d respond as the
	Sub-F	b-Principle demonstrate good governance in documentation and other evidence Level Req				Areas Requiring Improvement		
1	Implementing Transparency	Good Practice in		Writing and communicating reports for the public and other stakeholders in an understandable style appropriate to the intended audience and ensuring that they are easy to access and interrogate. Striking a balance between providing the right amount of information to satisfy transparency demands and enhance public scrutiny while not being too onerous to	•	Website Board Meeting Minutes and relevant documents Board Documents are published on the Board's website: www.tayroadbridge.co.uk Annual Accounts 2022-2023 Audited Accounts includes the Bridge Manager's report which provides an outline of the Board's activities. Compliance with CIPFA's Financial Management Code. Annual Accounts 2022-2023 Audited Accounts Compliance with CIPFA's Financial Management Code. Compliance With CIPFA's Financial Management Code. Code. Compliance With CIPFA's Financial	4	
2	Implementing Reporting	Good Practices in	2.1	provide and for users to understand. Reporting at least annually on performance, value for money	•	Formal annual report which includes key points raised by external scrutineers and	4	
				and the stewardship of its resources.	•	service users' feedback on service delivery Annual financial statements Annual Accounts <u>2022-2023 Audited</u> <u>Accounts</u> Annual Report by Internal Audit. Regular reports <u>Board Meeting Minutes</u>		

	 submitted to the Board include Revenue and Capital Monitoring, Engineer's report, Operational Restrictions and Closures. Compliance with CIPFA's Financial Management Code. 	
Ensuring members and senior management own the results.		4

Sub-Principle		dem	Behaviours and actions that demonstrate good governance in practice.		Examples of systems, processes, documentation and other evidence demonstrating compliance	Evaluation Level (1 - 4)	Areas Requiring Improvement
		2.3	Ensuring robust arrangements for assessing the extent to which the principles contained in the Framework have been applied and publishing the results on this assessment including an action plan for improvement and evidence to demonstrate good governance (annual governance statement).	•	Annual governance statement Annual Governance Statement reported to Board and published on website <u>Board</u> <u>Meeting Minutes</u> <u>Local Code of Corporate Governance</u> Compliance with CIPFA's Financial Management Code.	4	
		2.4	Ensuring that the Framework is applied to jointly managed or shared service organisations as appropriate.		Annual governance statement N/A.	N/A	

2.5	Ensuring the performance information that accompanies	• Format follows best practice	4	
	the financial statements is prepared on a consistent and timely basis and the statements allow for comparison with other similar organisations.	accordance with statutory regulations.		

	PRINCIPLE G Continued) Implementing good practices in transparency, reporting, and audit to deliver effective accountability								
	Sub-Principle Behaviours and actions that demonstrate good governance in practice.				Examples of systems, processes, documentation and other evidence demonstrating compliance	Evaluation Level (1 - 4)	Areas Requiring Improvement		
3	Assurance Accountability		Effective	3.1	Ensuring that recommendations for corrective action made by external audit are acted upon.		Recommendations have informed positive improvement External Audit reports are reported to the Board and recommendations are acted upon. Compliance with CIPFA's Financial Management Code.	4	
				3.2	Ensuring an effective internal audit service with direct access to members is in place which provides assurance with regard to governance arrangements and recommendations are acted upon.	•	Compliance with CIPFA's <u>Statement on the</u> <u>Role of the Head of Internal Audit</u> (2019) Compliance with Public Sector Internal Audit Standards Internal Auditors comply with Public Sector Internal Audit Standards. Internal Audit reviews are reported to the Board and recommendations are acted upon. Internal Audit Follow Up reports on progress against recommendations are reported to the Board. Compliance with CIPFA's Financial Management Code.	4	

3.3	Welcoming peer challenge, reviews and inspections from regulatory bodies and implementing recommendations.	Recommendations have informed positive improvement External Auditors are appointed. Compliance with CIPFA's Financial Management Code.	4	
3.4	Gaining assurance on risks associated with delivering services through third parties and that this is evidenced in the annual governance statement.	Annual governance statement N/A.	N/A	
3.5	Ensuring that when working in partnership, arrangements for accountability are clear and that the need for wider public accountability has been recognised and met.	Community strategy N/A.	N/A	

Implementing good practices in transparency, reporting, and audit to deliver effective accountability	n/a	1	2	3	4	TOTAL
Summary of Number of Evaluations	3				9	12

Have there been any significant / critical events relating to Principle 7 during the financial year? If	
yes, please provide details.	

Are there any examples of best practice (or exceeding best practice) in the Board? If yes, please provide	
details.	